

## Destination Prosthetics

*Let me preface by telling you that any travel and accommodation is not and cannot be billed to your insurance, it is not 'built' into the price of your treatment.*

Destination Prosthetics is a program I developed for you to see John, even though you live a distance away. **If required**, the program will pay your airfare and all reasonable living costs while in Leesburg. We have a 2 bedroom 2 bathroom, apartment in Leesburg Village which has all the comforts of home, including a King Bed, Queen Sleeper sofa, W/D and Dishwasher.

[www.metleesburg.com](http://www.metleesburg.com)

The apartment is fully equipped with cable, wireless and Land Line. An occasion may arise that we will ask if you are willing to share with a second amputee for a couple of nights or a week. This will obviously be considered on a case by case basis – taking into consideration age, sex etc. Both Bedrooms have locks on for privacy concerns.

The ground floor apartment is situated in a "village" type out door mall. Restaurants, Movie Theater, bowling alley and shopping are literally at your doorstep.

<http://www.villageatleesburg.com/live/>

Additionally, if you are **totally dependent on a helper/companion** then a request can be made for their airfare or part of their airfare to be covered. We presume when we pay these costs, it's because it would be a hardship for the patient to cover them – we do this on the honor system.

Because, air flights are a little less expensive when booked a few weeks out, we ask you to keep that in mind, to help keep the costs down. Of course if you are driving or flying without financial assistance then time delay is mute for you and we will accommodate you at the first available appointment.

The program is a life saver for many patient, who have been unable to get back to their lives. In order to keep this option available for future patients who are totally unable to afford the airfare – we do ask that if you have the means to afford the airfare without assistance, we would appreciate your help.

Your arrival, depending on the fit John will be doing, will be a Sunday or Monday. John will see you almost every day for the entire week. Your departure will be on a Saturday or Sunday. If you are having Bi-lateral prosthetics made, you may have an extra 3 days with us. If you are a new amputee, it is 99.9% likely that you will be sent home in test sockets and we will have you return a few weeks later for adjustments or finals.

Once you are comfortable and back home using your leg(s), you may find some area's needing adjustment, if it's something minor, our office will have your leg picked up by FedEx or U.P.S. (we ask that you box it up for us) the adjustment will be done and returned to you overnight. If there is a component or material failure of any sort during the first 90 days, we will bring you back and remake your socket(s) N/C to insurance. If you have considerable volume loss due to a substantial new active lifestyle or Volume increase due to illness and the inability to walk – you will be offered the same travel criteria, however a refit socket will be charged to your insurance.

So that I can go ahead and work on your appointments, and your travel arrangements. I need your name as it appears on your identification document for TSA ~ if you are using the travel part of the program.

Please answer the questions below for our records.

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Insurance Carrier Primary: \_\_\_\_\_ Secondary: \_\_\_\_\_

- I will need copies of the front and back of your insurance card(s). ***Please return them with this form.***
- If you do not have any insurance, who will be responsible for payment?
- Will you require the financial part of the program?
- Will you be bringing a 'companion' who is willing to assist you throughout your trip? (*This applies to an amputee who is totally reliant on someone to assist them most of the time*)
- Do they need financial assistance with travel?

- For TSA I need their full name as it appears on their ID and their DOB.
- Which is your closest airport?
- If you are living in an outlying city – *if necessary*, you may need to get to a major airport ~ which one will that be

### **Medical Background**

What was the reason for your amputation and when was it?

Any illnesses like diabetes, pulmonary issues etc. that we should be aware of?

What medication(s) are you on?

When were you fitted with a complete prosthesis?

If you have had a subsequent socket refit - when was that?

Are you an Upper limb / Lower Limb / Both?

What level amputee are you. A/K, B/K, H/D, H/P, T/K, Symes.  
B/E, A/E, T/E, T/S

What side amputee L or R or Bilateral?

Has your K Level been established? K0, K1, K2, K3, K4

What are you needing John to do for you during this treatment – Socket(s) Refit or New Prosthesis?

If you are only having a socket(s) refit, what components are you currently using?

Are you Skin Suction or Pin Suspension?

Your height? Your Weight?

Your Shoe Size in the case of Lower Limb?

Your Glove size in the case of Upper Limb?

You may already have discussed much of your needs with myself or John, but if you could briefly let him know what is not working for you right now and what your goals are?

John may have you do a few easy exercises at home to prepare yourself – core and stamina, do you have a workout sheet, or do you require one?

We will require a Prescription from your physician and his treatment notes, before we can start – I can assist you in getting those if required?

We take most insurances. However for Cigna and United you will need to have Out of Network benefits, as they are not allowing any new providers yet. With a copy of your cards we will check eligibility if you have Out of Network benefits.

You can answer the questions right on the screen. Or you can print it out and then fax it to my confidential Toll free fax number 1-844-817-AMPS(2677) or scan it and email it back to me at [mehattingh@nmlink.com](mailto:mehattingh@nmlink.com).

Thank you for your interest in the program. Welcome to the family.

Michele Hattingh  
[www.prostheticcarefacility.com](http://www.prostheticcarefacility.com)